



BLOOD SECTOR SYSTEMS RELEASE NOTES

8 DECEMBER 2024

BloodSTAR Release 3.14

BloodSTAR version 3.14 has been released on **8 December 2024**. The following is a list of the updates to BloodSTAR.

4024 – Dose change requests outside the criteria require Authoriser approval

The following change has been made to the existing automatic approval rules for dose change requests. When a dose change request is submitted, and the requested dose is outside of the criteria it will not be automatically approved and instead will be submitted to an Authoriser for approval.

A dose change request is outside the criteria when any of the following apply:

- The requested dose per kilo is higher than the maximum dose
- The requested dose is higher than the maximum dose per period per kilogram
- The frequency is more than allowed.

5971 – Dose change requests with no change to dose details

The following change has been made to the existing automatic approval rules for dose change requests. When a dose change request is submitted, and the medical officer has not made any changes to the requested dose, frequency or number of courses the request will not be automatically approved and instead it will be submitted to an Authoriser for approval.

5024 – Nurse Practitioner request for Medical Officer role

Nurses that have AHPRA endorsement as an advanced practitioner can request access for the Medical Officer role. The system will now undertake an automated check against AHPRA credentials and will allow the request if the credentials are valid.

4229 – Last recorded weight to display on Initial Authorisation

When an Initial Authorisation is created, the patient's last recorded weight (if available) will be displayed under the Patient Weight field for the information of the Medical Officer.

The screenshot displays the 'Step 3' configuration screen for a dose request. It includes fields for 'Patient Weight *' (with a sub-field for 'Last Recorded Weight: 76.30 kg'), 'Patient Height', and a checkbox for 'Use Ideal Body Weight Adjusted Dosing'. A tooltip explains that ideal body weight adjusted dosing is recommended for patients aged over 18, taller than 152cm, not pregnant, and whose weight exceeds the dose-determining weight. Below this, the 'Dose (IVig)' section is active, showing 'Infusion Method *' as 'Intravenous', 'Product' as 'PRIVIGEN AU', and 'Dose / Kg *' as '2.00 g'. The 'Total Dose *' field is currently empty.

4008 – Patient Search – New instructions message

A new message has been added to the Patient Search screen to provide instructions on the minimum search terms required to return search results. The new message is as follows:

Please enter at least two search terms below (FAMILY NAME and Given Name together are deemed as one search term)

Patient Search

Search Terms

Authorisation Number


OR


Please enter at least two search terms below (FAMILY NAME and Given Name together are deemed as one search term)

FAMILY NAME

Given Name

MRN/URN/Patient ID

Date of Birth 

IHI 

Search Scope

[Terms and Conditions of Use](#) | [Criteria for Clinical Use of Immunoglobulin in Australia](#)

BloodSTAR - Test - v3.14.0.18

5742 – Authorisation Review Date Message

An updated message has been included on Active Authorisations to give clearer advice on the date that a review must be conducted by for continuing supply. The message now includes a specific date for the review to be completed which is 8 weeks after the Authorisation End Date.

Authorisation Details | **Record Review** | Authorisation History | Assessment Amendment History

Authorisation Number [REDACTED]

Approval Date 10-Sep-2024

Medical Condition Chronic inflammatory demyelinating polyneuropathy (CIDP)

Specific Condition Chronic inflammatory demyelinating polyneuropathy (CIDP)

Indication Treatment of chronic inflammatory demyelinating polyneuropathy (CIDP) for patients in whom walking is compromised or there is significant disability

Treating Specialist [REDACTED]

Regimen

Dose Type	Dose	Infusion Method	Action
Loading Dose (IVIg)	OCTAGAM 10% - 120.00 g, in 5 divisions, once only. 25.00g; 25.00g; 25.00g; 25.00g; 20.00g	Intravenous	
Maintenance Dose (IVIg)	OCTAGAM 10% - 55.00 g, in 2 divisions, every 3 weeks. 30.00g; 25.00g	Intravenous	+ Request Change

[+ Request Additional Supplementary Dose \(IVIg\)](#)

[+ Request Additional Supplementary Dose \(SCIg\)](#)

Authorisation End Date 08-Jan-2025 Continuing supply is conditional on a review being conducted within 8 weeks of this Authorisation End Date (by 05-Mar-2025).

Final Dose Planned Date 18-Dec-2024

Treating Facility The Townsville Hospital

Administering Facility Mount Isa Base Hospital

Dispensing Facility Pathology Queensland - Mt Isa Laboratory

Last Dispensed Date 07-Nov-2024

[Print](#) [Edit](#)

4857 – Display divided doses

As part of the Regimen in the Authorisation Details, the divided doses for a patient are now displayed. The first 10 doses are visible and if there are more than 10 doses the user can hover over the three dots at the end of the list to see the full details.

Example of 8 divisions

Authorisation Details | Record Review | Authorisation History | Assessment Amendment History

Authorisation Number ██████████

Approval Date 13-Mar-2024

Medical Condition Primary immunodeficiency diseases (PID)

Specific Condition Severe reduction in at least two Ig isotypes with low/normal B-cells (e.g. CVID)

Indication Replacement therapy in common variable immune deficiency (CVID) – ESID diagnostic criteria met

Treating Specialist ██████████

Regimen

Dose Type	Dose	Infusion Method	Action
Maintenance Dose (SC Ig)	CUVITRU - 80.00 g, in 8 divisions, every 8 weeks. 10.00g; 10.00g; 10.00g; 10.00g; 10.00g; 10.00g; 10.00g; 10.00g	Subcutaneous	+ Request Change

[+ Request Additional Disseminated Enterovirus Dose \(IVIg\)](#)
[+ Request Additional Supplementary Dose \(IVIg\)](#)
[+ Request Additional Disseminated Enterovirus Dose \(SC Ig\)](#)
[+ Request Additional Supplementary Dose \(SC Ig\)](#)

Authorisation End Date 23-Jun-2025 Continuing supply is conditional on a review being conducted within 8 weeks of this Authorisation End Date (by 18-Aug-2025).

Final Dose Planned Date 18-Apr-2025

Treating Facility Royal Brisbane and Women's Hospital

Administering Facility The Townsville Hospital

Dispensing Facility Pathology Queensland - Townsville Laboratory

Last Dispensed Date 08-Nov-2024

[Print](#) [Edit](#)

Example of 28 divisions with hover over

Authorisation Details | Record Review | Authorisation History | Assessment Amendment History

Authorisation Number ██████████

Approval Date 18-Dec-2008


Medical Condition Primary immunodeficiency diseases (PID)

Specific Condition Possible Common variable immune deficiency (CVID) - below normal serum IgG but normal serum IgA level

Indication Replacement therapy in possible common variable immune deficiency (CVID) – (below normal serum IgG but normal serum IgA level)

Treating Specialist ██████████

Regimen

Dose Type	Dose	Infusion Method	Action
Maintenance Dose (SC Ig)	Hizentra 20% - 28.00 g, in 28 divisions, every 4 weeks. 1.00g; 1.00g; 1.00g; 	Subcutaneous	+ Request Change

[+ Request Additional Disseminated Enterovirus Dose \(IVIg\)](#)
[+ Request Additional Supplementary Dose \(IVIg\)](#)
[+ Request Additional Disseminated Enterovirus Dose \(SC Ig\)](#)
[+ Request Additional Supplementary Dose \(SC Ig\)](#)

Authorisation End Date 02-May-2025 Continuing supply is conditional on a review being conducted within 8 weeks of this Authorisation End Date (by 27-Jun-2025).

Final Dose Planned Date 04-Apr-2025

Treating Facility Royal Perth Hospital

Administering Facility Royal Perth Hospital

Dispensing Facility Royal Perth Hospital - Pharmacy

Last Dispensed Date 17-Sep-2024

[Print](#) [Edit](#)

1146 – Authorisation Notes for Lifeblood Authorisers and NBA System Support

A new Authorisation note feature for Lifeblood Authorisers and NBA System Support Officers has been provided.

When viewing the patient details there is a new section which displays the full authorisation history for the patient. It includes the details of the authorisation and assessment notes for Initial, Dose Change, Additional Dose and Continuing Authorisation Requests in all statuses (Approved, Closed, Completed, In Assessment, Requested).

The screenshot displays the patient details interface. At the top, the 'Patient Details' section lists personal information: Patient (25 year old, Female), Date of Birth (01-Jun-1999), State (QLD), Postcode (4818), IHI, Mortality (Living), and Privacy Consent Status (Consent Obtained). A 'Delete Patient' button is located in the bottom right of this section. Below this is the 'Facility Identifiers' section, which contains a table with two columns: 'Treating Facility' and 'Patient ID'. The table lists 'The Townsville Hospital' and 'Mater Hospital Pimlico'. The 'Patient Ig History' section shows a link for 'All Ig Treatments Recorded in BloodSTAR'. The 'Authorisation Notes' section features a link for 'All Authorisation Request History Recorded in BloodSTAR and Authoriser Notes' and a '+ Add Authoriser Note' button. Below the button is a table with three columns: 'Request', 'Status', and 'Details'. Two rows are visible, each representing an approved authorisation request with specific details on dates, status, weight, and requested maintenance doses.

Request	Status	Details
CSSH0VMU 30-Apr-2024 Continuing	Approved by: [redacted]	Authorisation: [redacted] Weight: 59.10 Requesting Medical Officer: [redacted] Requested: Maintenance Dose: 25.00 g (0.41 g/kg) every 6 weeks. For 5 courses. Starting 09-May-2024
CZ5TPE84 19-Mar-2024 Continuing	Approved by: [redacted]	Authorisation: [redacted] Weight: 59.90 Requesting Medical Officer: [redacted] Requested: Maintenance Dose: 25.00 g (0.40 g/kg) every 6 weeks. Starting 28-Mar-2024

4967 – Stop re-calculation of a superseded regimen

When a product is Returned to Stock on a superseded regimen the system will not recalculate the treatment plan on the superseded regimen. This will prevent additional Planned lines being added to the treatment plan that won't be used.

5743 – Medical conditions not supported by the criteria

When creating an initial authorisation, if the selected medical condition is not supported by the criteria, an error message will be displayed, and the request will not be able to be continued. The error message is as follows:

Ig treatment is not supported for the selected medical condition. Please refer to the Criteria for the clinical use of immunoglobulin in Australia for further information or contact Lifeblood on 1300 707 755. For conditions not supported within the Criteria patients may obtain Ig via Direct Order arrangements or directly from relevant suppliers.

The Medical Officer can choose one of the following actions:


- Select a different Medical Condition that is supported by the criteria
- Cancel the request using the Cancel Request button
- Navigate back to the home screen and the request will be saved as a draft available from the My Request tab.

Diagnosis and Criteria

[Find another condition](#)

Medical Condition *

[View Criteria](#)

 Ig treatment is not supported for the selected medical condition. Please refer to the Criteria for the clinical use of immunoglobulin in Australia for further information or contact Lifeblood on 1300 707 755. For conditions not supported within the Criteria patients may obtain Ig via [Direct Order](#) arrangements or directly from relevant suppliers.

[Previous Step](#) [Cancel Request](#)

659 – Lifeblood Authoriser - Access to edit Planned Treatment Dates

Lifeblood Authorisers will have access to edit the Planned Date on a Treatment Plan when required. The rules for the edit functionality are the same as those applied for medical officers and NBA support officers.

Treatment Plan

This treatment plan does not constitute a prescription for immunoglobulin products.

Planned Date	Dose Type	Dose	Status	Requested	Expected Infusion Date	Date Dispensed	Dispensed
05-Nov-2024	Maintenance Dose (IVg)	PRIVIGEN AU - 35.00 g	Planned				
03-Dec-2024	Maintenance Dose (IVg)	PRIVIGEN AU - 35.00 g	Planned				
31-Dec-2024	Maintenance Dose (IVg)	PRIVIGEN AU - 35.00 g	Planned				
28-Jan-2025	Maintenance Dose (IVg)	PRIVIGEN AU - 35.00 g	Planned				
25-Feb-2025	Maintenance Dose (IVg)	PRIVIGEN AU - 35.00 g	Planned				

5656 – Message to transfer patient care on deactivation of Medical Officer role

When a medical officer's role is deactivated, a new message will be displayed to show the patients where the medical officer is still listed. Care of these patients should be transferred to another medical officer at the facility.

Enter the updated contact details at each of the facilities

Medical Officer at The Townsville Hospital Primary Role Deactivate Role

Deactivate Reason *

! You are listed as a Medical Officer for the following patients at the facility where you are de-activating your access. Please transition the care of these patients to another Medical Officer at the facility.

- XN4
- HF5
- UU5
- KW5
- GJ8
- HJ4
- PF5
- TT8
- RA2
- YY5
- QG4
- TP6
- NL6
- VG5
- CQ6
- PE9
- TK3
- UQ95 - TEST, Autp

You will continue to receive notifications relating to these patients care until they are transitioned to another Medical Officer.

5745 – Updated report for Facility Administrators

The following two new columns have been added to the FM01 – Facility User Report to provide the last login date and the number of active patients for each user at the facility. These new columns will assist Facility Administrators to better manage user access and transition of patient care at their facility.

Role	Date Requested	Days Outstanding	Date Granted Access	Login Count since 06 Nov 2024	Logins over the last 12 months	Last Login Date	Status	Active Patient Count	Last Authorisation Request
Medical Officer	24 Oct 2024		24 Oct 2024	0			Active		
Medical Officer	24 Oct 2024		24 Oct 2024	0			Active		
Nurse/Midwife	13 Aug 2021		13 Aug 2021	0		19 Mar 2024	Active		
Medical Officer	20 Feb 2019		21 Feb 2019	0		20 Feb 2019	Active		20 Feb 2019
Admin Support	20 Jul 2021		20 Jul 2021	0			Active		
Medical Officer	20 Mar 2017		20 Mar 2017	0		10 Sep 2024	Active	1	03 Sep 2024
Medical Officer	27 Aug 2024		27 Aug 2024	0		13 Sep 2024	Active		27 Aug 2024
Medical Officer	31 Aug 2020		03 Sep 2020	0		10 Oct 2022	Active		03 Feb 2022
Medical Officer	05 Oct 2021		05 Oct 2021	0		06 Oct 2021	Active		05 Oct 2021
Medical Officer	11 Feb 2020		11 Feb 2020	0		16 Oct 2024	Active	4	16 Oct 2024
Medical Officer	10 Sep 2020		10 Sep 2020	0		10 Dec 2020	Active		10 Dec 2020

5744 – Automated approval of some Emergency authorisations

When an emergency initial authorisation is submitted for one of the following medical conditions and indications it will be automatically approved if the request meets the criteria.

- Immune thrombocytopenic purpura (ITP) – adult (Indication 3 - ITP with life-threatening haemorrhage or the potential for life-threatening haemorrhage)
- Immune thrombocytopenic purpura (ITP) – children (Indication 1 - treatment of life-threatening bleeding in a child with ITP)
- Guillain-Barré Syndrome
- Toxic Shock Syndrome
- Kawasaki disease
- Myasthenia Gravis (Indication 1 – Myasthenia Crisis)

A new message has also been added to the Urgency field under Serious to provide more guidance on selecting the appropriate urgency level.

"Serious – The request must be assessed in one business day. If you require product within 2 hrs select Emergency"

When the request is automatically approved, the following approval screen will be displayed.

Request Accepted

Your request has been approved. x**Request Date:** 14-Nov-2024**Patient:** ██████████**Requesting Medical Officer:** ██████████**Urgency:** Emergency**Reference Number:** ██████████**Authorisation:** ██████████**Acceptance Reason:** Your emergency request has been automatically approved as it meets the requirements and does not exceed the criteria.

This treatment plan does not constitute a prescription for immunoglobulin products.

Planned Date	Dose Type	Dose	Status
14-Nov-2024	Dose (IVIg)	PRIVIGEN AU - 170.00 g	Planned

[Terms and Conditions of Use](#) | [Criteria for Clinical Use of Immunoglobulin in Australia](#)

BloodSTAR - Test - v3.14.0.52

4335 – Continuing treatment not available if no doses are dispensed

When a record review is undertaken and there have been no doses dispensed on the patient's authorisation the medical officer will not be able to Request Continuing Treatment.

The following new information message has been added to direct the medical officers on the correct action:

A review outcome of continuing treatment cannot be requested as no doses have been dispensed on the patient's authorisation. If continuing treatment is required, contact the dispensing facility to add dispenses to this patient's record before completing the review.

The medical officer can still complete a Review Only or Cease Treatment.

Review Outcome

Review Outcome *
 Request Continuing Treatment


A review outcome of continuing treatment cannot be requested as no doses have been dispensed on the patient's authorisation. If continuing treatment is required, contact the dispensing facility to add dispenses to this patient's record before completing the review.

 Review Only

Record a review without requesting continuing treatment. Access to therapy will continue unchanged to the authorisation end date.

 Cease Treatment

End the current authorisation because Ig therapy is no longer required, or is being requested under a different indication.

5112 – Lifeblood Authoriser – Add Authoriser Note to a patients record

Lifeblood Authorisers will be able to add Authoriser Notes to a patient’s record. Authorisers will be able to update or delete the notes as required.

Patient Details

Patient	25 year old, Female
Date of Birth	01-Jun-1999
State	QLD
Postcode	4818
IHI	
Mortality	Living
Privacy Consent Status	Consent Obtained

[✕ Delete Patient](#)

Facility Identifiers

Treating Facility	Patient ID
The Townsville Hospital	
Mater Hospital Pimlico	

Patient Ig History

[All Ig Treatments Recorded in BloodSTAR](#) >

Authorisation Notes

[All Authorisation Request History Recorded in BloodSTAR and Authoriser Notes](#) v

[+ Add Authoriser Note](#)

Request	Status	Details
CSSH0VMU 30-Apr-2024 Continuing	Approved by: [redacted]	Authorisation: [redacted] Weight: 59.10 Requesting Medical Officer: [redacted] Requested: Maintenance Dose: 25.00 g (0.41 g/kg) every 6 weeks. For 5 courses. Starting 09-May-2024
CZ5TPE84 19-Mar-2024 Continuing	Approved by: [redacted]	Authorisation: [redacted] Weight: 59.90 Requesting Medical Officer: [redacted] Requested: Maintenance Dose: 25.00 g (0.40 g/kg) every 6 weeks. Starting 28-Mar-2024

BloodNet Release 5.14

BloodNet version 5.14 has been released on **8 December 2024**. The following is a list of the updates to BloodNet.

4676 – All dispense requests screen – new dispense location column

On the “All dispense requests” screen a new column has been added to the search results to show the Dispense Location.

Results (10) Page size 20

Authorisation	Patient	UR number	Requested quantity	Expected infusion Date	Requesting facility	Dispense location	Planning sheet	Status	Actions
			PRIVIGEN AU - 35.00g	25/11/2024	Calvary Health Care Tasmania - St Johns Campus	Gibson Unit - St Johns Hospital	Autogenerated Request – SHELTON, Jake generated: 2024-10-23	Requested	View/Edit Dispense Remove request
			PRIVIGEN AU - 20.00g	19/11/2024	Calvary Health Care Tasmania - St Johns Campus	Gibson Unit - St Johns Hospital	Autogenerated Request – SIMS, Joann generated: 2024-10-23	Requested	View/Edit Dispense Remove request
			PRIVIGEN AU - 35.00g	19/11/2024	Calvary Health Care Tasmania - St Johns Campus	Gibson Unit - St Johns Hospital	Autogenerated Request – MCINTOSH, Marian generated: 2024-10-23	Requested	View/Edit Dispense Remove request
			PRIVIGEN AU - 30.00g	19/11/2024	Calvary Health Care Tasmania - St Johns Campus	Gibson Unit - St Johns Hospital	Autogenerated Request – HARRISON, Thelma generated: 2024-10-23	Requested	View/Edit Dispense Remove request
		105962067	PRIVIGEN 10% - 30.00g	19/11/2024	Calvary Health Care Tasmania - St Johns Campus	Gibson Unit - St Johns Hospital	Autogenerated Request – CASTANEDA, Tina generated: 2024-10-23	Requested	View/Edit Dispense Remove request
		201472834	PRIVIGEN AU - 35.00g	18/11/2024	Calvary Health Care Tasmania - St Johns Campus	Gibson Unit - St Johns Hospital	Autogenerated Request – PITTMAN, Rhett generated: 2024-10-23	Requested	View/Edit Dispense Remove request

4349 – Transfer episode screen – new blood group column

When viewing a Transfer episode, a new column has been added to display the blood group for the item. If the item is not fresh blood there will be no data displayed in the column.

Transfer episode - No. 16193248

Created on 05/09/2024 17:23 (AEST) by Pathology Queensland - Townsville Laboratory

Transfer from: Pathology Queensland - Townsville Laboratory

Transfer to: Sullivan Nicolaides Pathology Townsville

Date Packed: 05/09/2024

Time packed: 17:11

Transfer reason: Urgent inventory requirement by other facility

Items for transfer

Items	ABO	Donation/Lot number	Qty.	Expiry date	Price	Comments	Feedback
 Platelets Pooled LD in PAS-E IRRAD (E8242V00)	O Negative	A54002473722500R	1	06/09/2024 23:59	\$255.68		

[Cancel and return to stock movement dashboard](#)

5545 – BloodNet order form – Barcode for order number and AHP

The order form for Stock Orders, Special Orders and Cancellations has been updated to include a barcode for the Order Number and the facility code.

Test : LIFE THREATENING - Stock, Lifeblood - ACT, 11ATCH - ACT Pathology - The Canberra Hospital, BloodNet Order

 bloodnet5test@blood.gov.au
To: Blood Development

[Reply](#) [Reply All](#) [Forward](#)  

Tue 29/10/2024 3:55 PM

 If there are problems with how this message is displayed, click here to view it in a web browser.

Test email intended for: development@blood.gov.au

BloodNet Stock order

Priority Life Threatening

ACT Pathology - The Canberra Hospital
(11ATCH)

B10 Level2 Gilmore Crescent, GARRAN, ACT 2605

• BloodNet order number: 2640978



- Sent date: 29/10/2024
 - Sent time: 15:54 (AEDT)
 - Ordered by: Sai A
- Comments

Components


Item	Code	Red cells	Blood group	Modifiers	Antigens	Max stock	On hand	Required	Agreed
1	E8770V00	Red Cells	A Positive			44		1	
2	E8770V00	Red Cells	A Negative			18		2	
3	E8770V00	Red Cells	AB Positive			4		3	
4	E8770V00	Red Cells	AB Negative			2		4	
5	E8770V00	Red Cells	B Positive			14		1	

**** BLOODNET ORDER NUMBER: 2640978  ***** END OF ORDER *****

4749 – Unmatched Episodes Screen



A change has been made to the unmatched episodes screen so that the default search results exclude items that are labelled as 'Domestic product – No Authorisation'. A checkbox is available to select if these items need to be viewed.

Unmatched episodes

 Unmatched episodes are created when an Ig transaction cannot be accurately matched to an authorised patient's infusion in BloodSTAR.

[Access to Government Funded Immunoglobulin](#)

Search

Episode date range From  To  dd/mm/yyyy

Show Jurisdictional Direct Orders (JDO) / Domestic product - No Authorisation

[Search](#) [Clear](#)

Results (0)

No records found

4366 – Display divided doses

When viewing the authorisation, the divided doses are now displayed as part of the Regimen and the dose details. The first 10 doses are visible and if there are more than 10 doses the user can hover over the three dots at the end of the list to see the full details.

Example of 8 divisions

View authorisation Print from PDF

[Edit patient details](#)

Facility identifiers

Bundaberg Hospital - BN281876 [Edit](#)

Gladstone Hospital - 035802 [Edit](#)

Royal Brisbane and Women's Hospital [Edit](#)

[Add facility identifier](#)

Authorisation details

Authorisation status: Active

Authorisation number: [REDACTED]

Approved date: 17/12/2021

Authorisation end date: 24/02/2025

Continuing supply is conditional on a review being conducted prior to this date

Treating medical specialist

Name: [REDACTED]

Position: Clinical Immunologist - Royal Brisbane and Women's Hospital

Specialties: Immunologist

Medical condition: Primary immunodeficiency diseases (PID)

Specific condition: Severe reduction in at least two Ig isotypes with low/normal B-cells (e.g. CVID)

Indication: Replacement therapy in common variable immune deficiency (CVID) – ESID diagnostic criteria met

Regimen: Maintenance Dose Hizentra 20% 64.00 g in 8 divisions, every 8 weeks. (SCIg)

8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g

Weight: 80.00 kg

Treating facility: Royal Brisbane and Women's Hospital


Administering facility: Bundaberg Hospital


Dispensing facility: Pathology Queensland - Bundaberg Hospital Laboratory [Edit](#)

Last dispensed date: 03/11/2024

Treatment plan

This treatment plan does not constitute a prescription for immunoglobulin product.

 Dispensed quantity is less than approved quantity

 Dispensed quantity is greater than approved quantity

Superseded regimen

Current regimen

Planned date	Dose type	Dose	Status	Expected infusion date	Date dispensed	Quantity dispensed	Action
04/11/2024	Maintenance Dose (SCIg)	Hizentra 20% - 64.00 g in 8 divisions 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g	Dispensed	01/11/2024	01/11/2024	64 g of 64 g	View/Edit
30/12/2024	Maintenance Dose (SCIg)	Hizentra 20% - 64.00 g in 8 divisions 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g; 8.00g	Dispensed	30/12/2024	01/11/2024	64 g of 64 g	View/Edit Dispense

The image shows a web form titled "Feedback" with a close button (x) in the top right corner. Below the title is an information icon (i) and text: "For support, call 13 000 BLOOD (13 000 25663), email support@blood.gov.au or fax (02) 6151 5210 or use the form below:". There are two input fields for "Name:" and "Email:". Below these is a grey box with instructions: "Use this form to submit general feedback and systems issues to the Blood Operations Centre at the National Blood Authority. Feedback for Lifeblood on quality issues must be submitted against the individual item when receiving the product." To the right of this box is the text "*Required field". The "Contact reason" field is a dropdown menu with "Please select" selected. The dropdown menu is open, showing three options: "Please select" (highlighted in blue), "Change request", and "General feedback". To the right of the dropdown are "Cancel" and "Submit feedback" buttons.

5812 – Lifeblood Delivery Schedules

When a facility is placing a **Stock or Special Order** with a **Priority of Routine** the system will automatically select the next available date and time for dispatch based on Lifeblood's distribution run schedule and the time that the order needs to be placed by.

If the default selection is not suitable, the facility will have options to select a later dispatch date and time in line with the distribution run schedule or the option to specify a dispatch date and time.

The following new information message provides advice on the time zone and a reminder to consider public holidays and weekends.

*Message words: "Refer to **distribution runs** timetable for place order by, approximate dispatch and delivery times (please note distribution runs will vary on public holidays). All times are displayed in AEDT (please be mindful of daylight savings times)."*

ACT Pathology - The Canberra Hospital (System Support) [Change facility](#) Session expires in 17:40

Create stock order

1. Order items --- 2. Delivery Details --- 3. Finalise Order

Enter order priority and delivery details.

Priority *Required field

Routine Urgent Life Threatening

Distribution Site: Lifeblood - ACT

Distribution Site Contact: [Redacted]

Run day	Place order by	Dispatch	ETA (+/- 30 minutes)	Courier
Monday - Friday	09:00	10:00	11:00	FedEx
Monday - Friday	10:00	12:00	12:30	FedEx
Monday - Friday	15:00	15:00	16:00	FedEx

ROUTINE Delivery Terms

When to place a routine order?
Use a routine order when the products can be delivered via your facility's standard delivery schedule.

Dispatch timeframes
Lifeblood will dispatch the product on either the next delivery run, or the delivery run that meets your required by date and time.

Routine orders are subject to cut-off times as specified in the dispatch schedule.

Delivery

Next routine dispatch:
 Thursday 14 Nov 2024 15:00
 or specify different dispatch:
 Friday 15 Nov 2024 10:00
 Friday 15 Nov 2024 12:00
 Friday 15 Nov 2024 15:00
 Monday 18 Nov 2024 10:00
 Monday 18 Nov 2024 12:00
 or provide different date and time:
 Specify dispatch date and time (AEDT)

[Add comment](#)

Where the Lifeblood Distribution Site does not have a distribution run schedule available the facility will be required to enter a dispatch date and time.

Territory Pathology - Territory Pathology Darwin (System Support) [Change facility](#) Session expires in 19:48

Create stock order

1. Order items --- 2. Delivery Details --- 3. Finalise Order

Enter order priority and delivery details.

Priority *Required field

Routine Urgent Life Threatening

Distribution Site: Lifeblood - Darwin

Distribution Site Contact: [Redacted]

Delivery Specify required date and time

Date * dd/mm/yyyy

Time * hh:mm (24 hour)

[Add comment](#)

[Back to order items](#) [Cancel and return to orders dashboard](#) [Save as draft](#) [Finalise Order](#)

ROUTINE Delivery Terms

When to place a routine order?
Use a routine order when the products can be delivered via your facility's standard delivery schedule.

Dispatch timeframes
Lifeblood will dispatch the product on either the next delivery run, or the delivery run that meets your required by date and time.

Routine orders are subject to cut-off times as specified in the dispatch schedule.

When the facility selects to finalise the order, the system will check that the time is before the 'Place order by' time in the Distribution Run. Where the time is later, the order will not finalise, and the facility will need to select from the future available distribution runs or specify the date and time for dispatch.

The Royal Childrens Hospital
(System Support) [Change facility](#) Session expires in 19:57

✖ There are error(s) on the page:
The selected distribution run is no longer available due to missing the cutoff time. Please select next available run or change order urgency.

Create stock order

1. Order items --- 2. Delivery Details --- 3. Finalise Order

Review and finalise order.

Priority: **Routine**

Distribution Site: Lifeblood - Melbourne
 Distribution Site Contact:
 Dispatch date: 19 Nov 2024 13:00 (AEDT)

⚠ On hand and Required quantity is more than the Max stock level
⚠ Required quantity is less than the Min order quantity

Components

Item	Code	Red cells	Blood group	Modifiers	Antigens	Item Price	Required	Line Total
1	E8770V00	Red Cells <i>Red Cells < 5 days</i>	O Positive		K negative	\$370.07	1	\$370.07
Total							1	\$370.07

[Back to delivery details](#) [Cancel and return to orders dashboard](#) [Save as draft](#) [Send order and print](#) [Send order](#)

The order form will display the dispatch date and time when the order is viewed or printed to PDF.

Stock order



Priority: Routine

Pathology Queensland - Townsville
 Laboratory
(41CTOW)

100 Angus Smith Drive, DOUGLAS, QLD 4814

BloodNet order number: 2771145



Dispatch details

Date: 19/11/2024

Time: 13:00 (AEST)

Sent date: 19/11/2024

Sent time: 08:57 (AEST)

Ordered by:

Comments:

Components

Item	Code	Red Cells	Blood group	Modifiers	Antigens	Max stock	On hand	Required	Agreed
1	E8770V00	Red Cells	A Negative			10		1	

**** BLOODNET ORDER NUMBER: 2771145 ***** END OF ORDER *****

When a facility is placing a **Stock or Special Order** with a **Priority of Urgent** the system will automatically select the Delivery option 'Ready for dispatch within 60 minutes of receipt'. The facility will also have the option to specify a required date and time.

ACT Pathology - The Canberra Hospital (System Support) [Change facility](#) Session expires in 19:14

Create stock order

1. Order items ... 2. Delivery Details ... 3. Finalise Order

Enter order priority and delivery details.

Priority *Required field

Routine
 Urgent
 Life Threatening

Distribution Site: Lifeblood - ACT

Distribution Site Contact: [Redacted]

Delivery:

 Ready for dispatch within 60 minutes of receipt

 Specify required date and time

[Add comment](#)

URGENT Delivery Terms

When to place an urgent order?
Use an urgent order when the products are required prior to the next routine delivery by the earliest available standard transport mode.

Dispatch timeframes
Lifeblood will have the product ready for dispatch within 60 minutes of the order being received, or at a later time if requested, where the product is available in the inventory.

ALL URGENT and LIFE-THREATENING orders MUST be immediately followed up with a telephone call to Lifeblood.

*Please note that any air freight deliveries will be dispatched to meet the first available flight time.

[Back to order items](#)
[Cancel and return to orders dashboard](#)
[Save as draft](#)
[Finalise Order](#)

5869 – Access for NBA Support Officers to remove Planned infusion lines

Additional access is available for Blood Operations Centre (BOC) Support Officers to remove infusion lines from a superseded regimen that are in Planned status. The lines will be processed consistent with the following existing system rules:

- Where there is **no** related dispense request the system will **delete** the infusion line
- Where there **is** a related dispense request the system will **cancel** the infusion line.

This change will allow BOC Support Officers to remove infusion lines when requested to prevent unintended LIS matches.

4510 – Access for NBA Support Officers to remove discard episodes

Additional access is available for Blood Centre Operations (BOC) Support Officers to remove discard episodes after a product has expired. If a request is made to BOC to remove a discard episode, details of the circumstances will be required before the action can be taken.

4509 – Change to Return to Stock rules

Additional access is available for Blood Centre Operations (BOC) Support Officers, Facility User and Facility Administrators to return to stock on an infusion line under the treatment plan, where Authorisation is expired more than 7 days and cancelled Authorisation.

4358 – Update BloodNet feedback email

Update to direct all BloodNet feedback emails to support@blood.gov.au.